# Bug 2 – Services charged to room after Checkout

## Scenario Description

* Services are charged to room after checkout and added to previous room charges for previous booking

## Version Control

|  |  |  |  |
| --- | --- | --- | --- |
| Version # | Date | Author | Description |
| 0.1 | 08/10/2018 | Paul Mills | Bug 2 Initial Version |

## Test Scripts

The following scripts will cover this scenario:

* 1.2Test original Bug – replicate issue

## Use Case

* Checkout
* Record Services

## Test Components/Requirements

This test scenario covers the following high-level test requirements (see scripts below for specific requirements covered by each test script):

* Make sure error is reproduced

## User Groups

* Guest

## Script #1.2: Test Original Bug 2 – Replicate Issue

### Script Description

* Guest to add services to a room that has been checked out

### Setup

* Once initial guest data is entered, this guest can be used for subsequent iterations of the debugging
* The user selects book room from main menu
* Assume Steps 1 -32 of Script 1.1 for Bug 1 have been carried out (Bug 1 now fixed) – steps not reproduced below
* Script begins at checkout stage of a previous booking

### Teardown

* Checkout complete and booking items returned to default state

### Script Steps

| **Step #** | **Test Action** | **Expected Results** | **Pass/ Fail** |
| --- | --- | --- | --- |
| 1 | Press Enter | Main menu is displayed | **P** |
| 2 | Enter: D | Display “Checking Out” and prompt for room number | **P** |
| 3 | Enter: 101 | Display booking details and list of service charges | **P** |
| 4 | Enter: Y | Prompt for credit card details | **P** |
| 5 | Enter: V | Prompt for Credit Card number | **P** |
| 6 | Enter: 1 | Prompt for CCV | **P** |
| 7 | Enter: 1 | Display Payment details for payment of services and prompt to main menu and confirmation that checkout is complete | **P** |
| 8 | Press: Enter | Returns to main menu | **P** |
| 9 | Enter: R | Prompt for room number | **P** |
| 10 | Enter: 101 | Prompt for Service | **P** |
| 11 | Enter: B | Prompt for cost | **P** |
| 12 | Enter: 50 | Display charged service and cost and prompt for main menu | **P** |
| 13 | Enter: D | Prompt for room number | **P** |
| 14 | Enter: 101 | Display Charges  ERROR: Charges have been added to previous booking for the room | F |

|  |  |
| --- | --- |
| Field | Data |
| NAME | Eric |
| ADDRESS | 461b |
| PHONE | 555 |
| ROOM TYPE | Single |
| OCCUPANTS | 1 |
| Card | Visa |
| CARD# | 1 |
| CCV | 1 |
| ARRIVE | 10-09-2018 |
| STAY | 1 Night |
| Services | Bar $20  Rest $30  Room Service $20 |
| Additional services after checkout | Bar $50 |

### Test Execution

|  |  |  |  |
| --- | --- | --- | --- |
| Date/Time | Tester | Test Phase | Status |
| 08/10/2018 11:55 am | Paul Mills | Replicate Bug 2 | Bug Replicated |